



INTERVENTION

ORIGINAL
Arizona Community Action Association



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AZ CORP COMMISSION
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June 11, 2008

Mike Gleason, Chairman
William A. Mundell
Jeff Hatch-Miller
Kristin D. Mayes
Gary Pierce
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007

Arizona Corporation Commission

DOCKETED

JUN 11 2008

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RE: Docket No. E-01933A-07-0402, E-01933A-05-0650

Dear Commissioners:

As an individual, I requested an opportunity to intervene in the above-referenced Tucson Electric Power cases in order to focus on one primary customer group – the low-income.

The number of Arizonans facing energy crises, i.e., being unable to pay their utility bills is at an all time high. In addition, due to the current state of the Arizona economy, the rate of home foreclosures, the record high level of unemployment, the number of jobs that do not pay a living wage, among other factors, more and more individuals and families are seeking assistance with their utility bills.

There are in Arizona today, an estimated 1.5 million working poor families. These are families that struggle every day to put food on the table, to afford gas and car insurance in order to work, and who often go without food or medication in order to pay their utility bills. While these families struggle, prices are rising at unprecedented levels.

Governor Napolitano recently asked the Arizona United Ways to conduct a survey to determine whether the demand for human services was on the rise, and the survey reflected an average increase in demand for services of 42%. Over the next fiscal year, it is expected that the demand will increase by another 30%, while resources are expected to remain flat or increase by no more than 12%. In short, the number of

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people in trouble and needing assistance is rising significantly, while services and resources to support that demand are shrinking.

My request of the company at the time I intervened was to hold the low-income customers harmless from any increase anticipated. That request has been honored in this settlement agreement which I support and is supported by the Board of the Arizona Community Action Association.

I will be available to testify during the Hearing if needed.

If you have any questions or need any additional information from me, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read 'Cynthia Zwick', with a long horizontal stroke extending to the right.

Cynthia Zwick
Executive Director

c: See Attached List

Copies Sent To:

Jane L. Rodda
Administrative Law Judge
Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007

Michael W. Patten
ROSHKA DEWULF & PATTEN
400 East Van Buren Street, Suite 800
Phoenix, AZ 85004

Raymond S. Heyman
Unisource Energy Corporation
One South Church Avenue, Suite 1820
Tucson, AZ 85701

Scott S. Wakefield, Chief Counsel
RUCO
1110 West Washington, Suite 220
Phoenix, AZ 85007

Michael Grant
Gallagher & Kennedy, PA
2575 East Camelback Rd.
Phoenix, AZ 85016-9225

Gary Yaquinto
AUIA
2100 N. Central Avenue
Phoenix, AZ 85004

Peter Q. Nyce, Jr.
General Attorney, Regulatory Law Office
Office of the Judge Advocate General
DEPARTMENT OF THE ARMY
901 North Stuart Street, Room 713
Arlington, VA 22203-1644

C. Webb Crockett
FENNEMORE CRAIG, PC
3003 North Central Avenue
Suite 2600
Phoenix, AZ 85012-2913

Nicholas J. Enoch
LUBIN & ENOCH, PC
349 North Fourth Avenue
Phoenix, AZ 85003

Timothy M. Hogan
ARIZONA CENTER FOR LAW
IN THE PUBLIC INTEREST
202 E. McDowell Road, Suite 153
Phoenix, AZ 85004

David Berry
WESTERN RESOURCE
ADVOCATES
PO Box 1064
Scottsdale, AZ 85252-1064

Eric Guidry
Energy Program Staff Attorney
WESTERN RESOURCE
ADVOCATES
2260 Baseline Road, Suite 200
Boulder, CO 80302

Jeff Schlegl
SWEEP
1167 W. Samalayuca Dr.
Tucson, AZ 85704-3224

Thomas L. Mumaw
APS
PO Box 53999
Mail Station: 8695
Phoenix, AZ 85072-3999

Dan Neidlinger
NEIDLINGER & ASSOC.
3020 N. 17th Drive
Phoenix, AZ 85015

Daniel D. Haws
OSJA, ATTN: ATZS-JAD
USA Intelligence Center and
Ft. Huachuca
Ft. Huachuca, AZ 85613-6000

Michael L. Kurtz
Kurt J. Boehm
Boehm, Kurtz & Lowry
36 East Seventh Street, Suite 1510
Cincinnati, OH 45202

Deborah R. Scott
Robert J. Metli
SNELL & WILMER, LLP
One Arizona Center
400 East Van Buren
Phoenix, AZ 85004-2202

Lawrence Robertson
PO Box 1448
Tubac, AZ 85646

Greg Patterson
916 West Adams, Suite 3
Phoenix, AZ 85007

S. David Childers
LOW & CHILDERS, PC
2999 North 44th Street, Suite 250
Phoenix, AZ 85018

Barbara A. Klemstine
Brian Brumfield
APS
PO Box 53999
Mail Station: 9708
Phoenix, AZ 85072-3999

Law Offices of Christopher
Hitchcock
PO Box AT
Bisbee, AZ 85603-0115

Billy L. Burtnett
3351 N. Riverbend Circle East
Tucson, AZ 85750-2509

John E. O'Hare
3865 North Tucson Blvd.
Tucson, AZ 95716

Janice Alward, Chief Counsel
Legal Division
ARIZONA CORPORATION COMM.
1200 West Washington Street
Phoenix, AZ 85007

Ernest Johnson, Director
Utilities Division
ARIZONA CORPORATION COMM.
1700 W. Washington St.
Phoenix, AZ 85007